

Dear Parent,

Whether you are visiting our website or our showroom we at Uniformity are ready and willing to assist you and look forward to your visit. You can place your order on our website 24/7 or visit us in Sandyford Monday to Friday 9am to 6pm, Saturday 10am to 5pm and now **Sundays in August 10am to 4pm** (Not including Bank Holiday weekend). Appointments are not necessary currently.

As we provide a personal service, we ask all customers visiting us to wear a face mask.

This summer to keep you safe we have a Click & Collect window and a Returns & Exchanges window. From here you can collect or return your order outside the building. If you require to exchange, please email us in advance and we will contact you to let you know when your product is ready for collection. **We now offer FREE RETURNS on all online orders.**

Below are 8 easy steps to order your school uniform this summer

ONLINE

1. Go to our website www.uniformity.ie
2. Find your school from the drop-down menu.
3. Print out your School Checklist, this will help you find everything you need.
4. Refer to the measuring guide for assistance in measuring your child.
5. Use the size guides to ensure you order the correct size.
6. Order the items
7. Checkout
8. Choose between Delivery or Click & Collect

If you have any questions please contact customerservice@uniformity.ie where a customer service representative can help you with your order.

SANDYFORD SHOWROOM

1. Go to our website, www.uniformity.ie
2. Find your school
3. Print out your School Checklist
4. Refer to the measuring guide for assistance in measuring your child
5. Use the size guides to ensure you order the correct size
6. Mark the quantities and sizes on your School Checklist
7. Bring your checklist with you when visiting us in Sandyford, this will assist you with your visit and cut down on waiting times.
8. **We ask you to please wear a face mask and use the hand sanitiser provided**

Our amazing staff are looking forward to looking after you when you arrive at our showroom, while keeping you safe. Please be mindful they are working hard during this COVID-19 crisis to get you what you need, so please follow the protocols and we can keep everyone happy, safe, and well.

Thank you for your custom and cooperation.

The Uniformity Team

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